

Virtual Inspection Home Quote & Price Workflow

There is now an option in our home submission process if the application meets certain criteria. The below steps and image help illustrate these changes.

If a quote does **not** have any blocking underwriting issues and a virtual inspection is needed, you will see two button choices.

- **Continue to Issue**: By selecting this, you will proceed to the payment screen and issue the policy. The virtual inspection will then be underwritten post-issuance. Any necessary changes or concerns will be addressed post-issuance.
- **Refer to Underwriter:** By selecting this button, the Underwriter will review the virtual inspection before issuance. You will receive a decision from the Underwriter regarding the quote.

The text in the orange box includes further explanation of the two options.

You can also hover over the "**Continue to Issue**" and "**Refer to Underwriter**" buttons for more information.

🟠 Home Quote (1061091306) Signature HO3	
QUOTE	Add Versions Print Quote Summary
Signature Home HO3	Approved
Review Matching Accounts	
If you Continue to Issue , you will bind now and the inspection will be reviewed by underwriting post-issuance. If the inspection exposes issues that impact pricing or eligibility, the policy may be changed or cancelled after issuance. In this case, appropriate notification will be sent to you and the policyholder. If you Refer to Underwriter , underwriting will contact you within 24 hours to discuss any concerns that the virtual inspection has identified or to confirm the acceptability of this policy quote.	
Continue to Issue Refer to Underwriter Do Not Proceed - Save and Exit	